



THE GROUPE RÉSIDENCES DES BÂTISSEURS CHANGES THE MANAGEMENT OF ITS ACCOUNTS PAYABLE AND PAYMENT PROCESS WITH **sensaas!**



INTEGRIM

Montreal • Boston • Tampa

**CASE
STUDY**



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« The Groupe des Bâtitseurs management team feels that this project was a success. Amongst other things, they have better visibility and predictability of expenses, translating into more efficient cash flow management.»

Mathieu Rivest
VP, Finances and TI

01 The Company

The **Résidences des Bâisseurs** has been developing and managing high-quality seniors' residences in all regions of Quebec since 2003.

The **Groupe Résidences des Bâisseurs** consists of:

- A network of 18 residences for independent seniors and retirees;
- Over 2,500 high-quality dwellings;
- Over 3,000 residents and 600 employees;
- 16 years of experience in the development and management of seniors' residences.



Industry

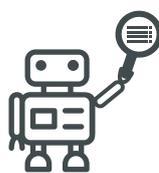
Independent
and senior living
retirement homes



ERP
HOPEM



SOLUTION:
sensaaS⁺ platform to
automatize:



Accounts
Payable (AP)



Payment Control
(PC)



Expense Account
Management
(T&E)

02 The Challenge

The Groupe Résidences des Bâisseurs is an important player in the development and management of seniors' residences in all regions of Quebec. The company was processing and approving 18,000 supplier invoices per year for its various units.

This work setup also involved many exchanges of documents by mail, huge time losses related to the handling and processing of supplier invoices as well as a lack of transparency. The company knew it had to optimize its supplier invoice process.

The main challenge involved decentralizing the process. Invoices were received in various residences and a traditional manual process was used to send the invoices from one end to the other of the 80 units:





There was no paper trace, which made it difficult to locate or determine the status of invoices;



Data entry was done by hand into the accounting system;



Documents were physically stored into filing cabinets, taking up more and more space;



The signing of cheques was done by hand, which means that they were put in the mail to obtain the required signatures.

There was also an inconsistency in the uniformity of filing in the archives: documents were stored in each of the residences but at the same time, invoices were electronically scanned and stored at the head office (hence, a lot of handling.)

The page features a dark teal background with a subtle pattern of light blue dots and lines. A large, light teal rectangular area is positioned in the lower half. On the left side of this area, the number '03' is written in a large, white, sans-serif font. Below the '03', there is a white horizontal line. To the right of the '03', the words 'The Solution' are written in a bold, black, sans-serif font. In the top left corner, there are two blue lines: a vertical one and a horizontal one that extends across the top of the teal area.

03

The Solution



« INTEGRIM succeeded in integrating our actual systems through a quick and efficient approach – despite the circumstances and restrictions related to Covid, we were able to deal with our accounts payable right from the outset.»

Mathieu Rivest
VP, Finances and TI

When he became Vice President, Finance and IT of the Groupe des Bâisseurs, Mathieu Rivest recognized this manual process. Right away, he began trying to find a solution to improve it.

The Groupe **Résidences des Bâisseurs** chose the **SenSaaS!** solution to automatize accounts payable and payment control.

Implemented and put into action in a matter of a few weeks, the **SenSaaS!** solution was fully integrated into the HOPEM property management system, allowing the accounting teams at the head office and in some residences to control and validate a document with a simple click and also enabling the 80 approvers to complete their tasks on line.

With this kind of project, in-house change management was essential. Initial user fears were that **SenSaaS!** would slow them down compared to the old method. However, the necessity to implement procedures that complied with best accounting practices rallied the entire team of users.



BEST TOOL TO MAKE
THE BEST POSSIBLE
DECISIONS



EXPERTISE

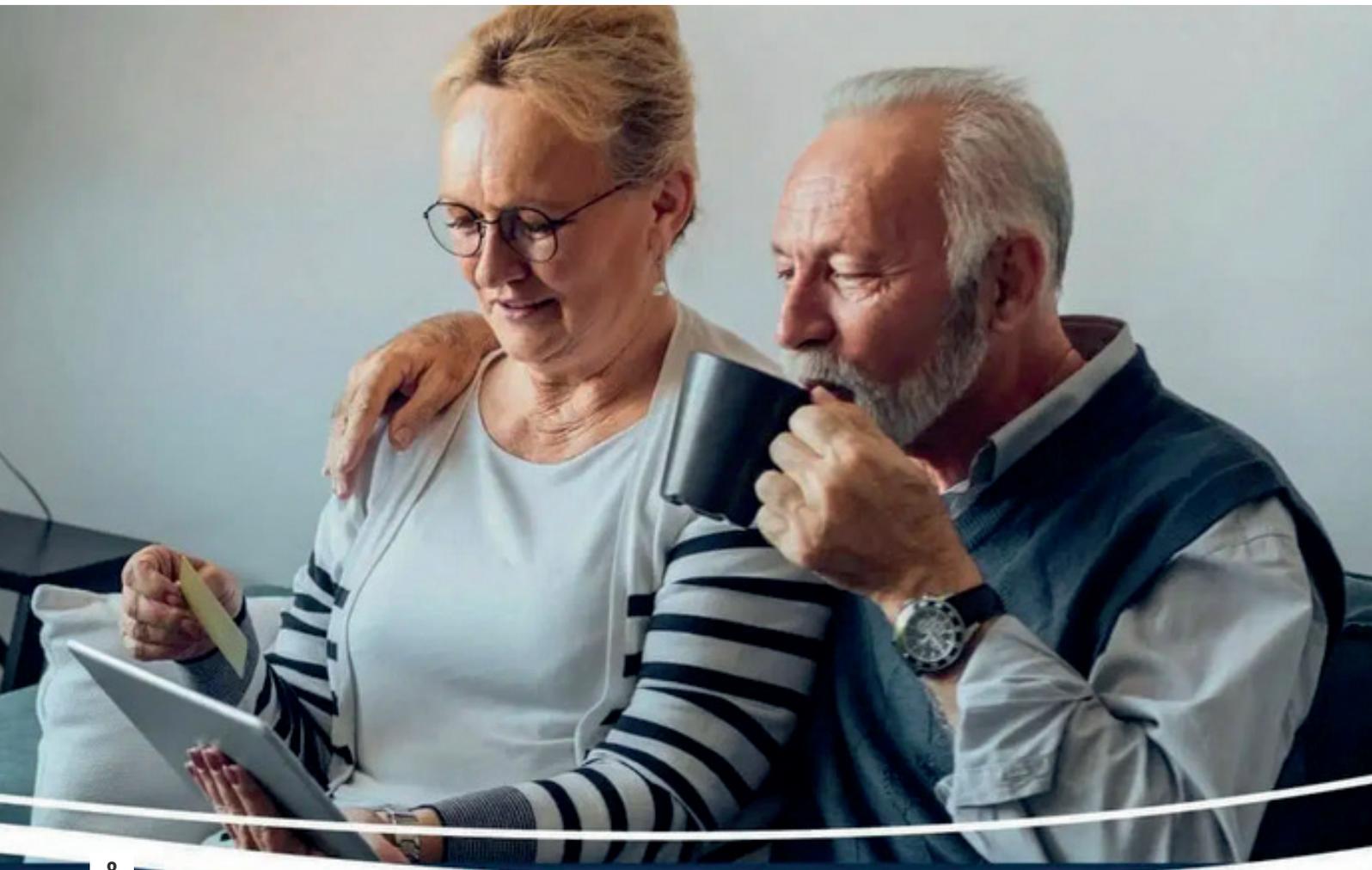


UNIQUE PRODUCT WITH
MULTIPLE MODULES

04 The Impact

The management team of Résidences des Bâisseurs deems this project a success. Amongst other things, they now have a better overview of their expenses.

It became essential for Résidences des Bâisseurs to dematerialize the processing of supplier invoices. The benefits reaped by the company include:



1. Instant availability into the financial system once the invoice is entered.

2. Salary savings: less resources are needed to handle and process invoices. A reevaluation of tasks enables teams to focus on added-value measures.

3. Savings in time: since invoices are directly integrated into the management system, manual entry is no longer required.

4. Eliminating the movement of paper: a better overlook and traceability of the overall accounts payable chain.

5. Better stored documents via the electronic process, and easily accessible, which simplifies traceability and research in just one place.

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