



Benny&Co. is Harmonizing Supplier Invoice Management Thanks to SenSaaS!

About Benny&Co.

The Benny family has worked in food service for over six decades. From one generation to the next, the Bennys have brought about changes in Quebec's fast food industry, finally creating the Benny&Co. restaurant chain in 2006. With exactly 46 restaurants under its belt across Quebec, Benny&Co. specializes and shines in the roast chicken arena. Their grain-fed chicken, carefully selected and prepared, is roasted to perfection, always following the exclusive three-hour slow cooking technique developed by the founders in 1960.



Context

Being a large restaurant chain in Quebec with 46 restaurants, Benny&Co. was faced with a relatively complicated accounts payable process. The organization received invoices at its head office and these had to then be rerouted to the corporate restaurants for approval. After that, the invoices had to be sent back to the head office so the accounts payable team could finish manually entering the data into the accounting system.

This process involved a great deal of "back and forth" of documents, resulting in significant amounts of time wasted. Additionally, archiving of paper invoices had started to become a problematic situation, requiring more and more physical space in which to archive these invoices. This manual process also had an impact in terms of operations, often causing the organization to be in a situation where invoices were being processed late. Benny&Co. was dealing with another issue as well, this time regarding approval of payments to suppliers. To sign these checks, signatories had to physically travel around, which meant even more time wasted.



« It would be great if all our projects went as well as the one we experienced with INTEGRIM! »

Germain Haeck, Controller

Automated management of Accounts Payable and Payment Controls

INTEGRIM's SenSaaS! solution eliminates manual data entry and automates repetitive steps that offer no added value for the company. It includes such features as processing of invoices in all format types, simultaneous access to documents, approval control, exception management, creation of checks and money transfer formats and even direct deposit of data into the accounting system.



The Solution

The idea to improve their accounts payables process took shape during a meeting with INTEGRIM at a trade show aimed at SMEs. After this great encounter, discussions took place between Benny&Co. and INTEGRIM.

Benny&Co. was on the lookout for a complete solution and, for this reason, they chose INTEGRIM.

What's more, the SenSaaS! solution made it possible to electronically verify and approve payments (checks and money transfers) according to the level of approval required and without having to travel around. This greatly simplified management of the company.

Their choice was also influenced by their interactions with members of the INTEGRIM team. The two teams really hit it off and, for Benny&Co., this was a very important aspect. Setup was a breeze and when some little bugs cropped up or there were minor problems to solve, they were taken care of quickly.



The Benefits

From Germain Haeck's perspective, improvements in operational efficiency were among the most substantial benefits obtained following implementation of INTEGRIM's SenSaaS! solution. This cloud solution was also very appealing to Benny&Co. given that no software had to be installed at Benny&Co. locations and the solution requires no IT infrastructure management.

Using the SenSaaS! solution is a piece of cake, which explains why it was fully embraced company-wide within Benny&Co., from the accounts payable team and approvers to upper management.

sensaas!^{MC}
by INTEGRIM



« Yes, this project was successful. We didn't encounter any major difficulties and we were operational from day one.
We really can't imagine going back to our old process now»